



Welcome to the Crown Mat School







Crown "the Original Mat Company" celebrates 67 years in business









WE STAND BEHIND OUR PRODUCTS!

In this period of economic challenges, companies must learn to do more with less. Leaders need to optimize their operations through smart investments to reduce their maintenance costs and ensure the health and safety of their employees and customers. It is in this value-added spirit that Crown offers its Performance, Prestige and Ergonomic Collections.

This is our promise to you: if these products do not reduce your maintenance costs or do not contribute to the well being of your employees, we will do everything in our power to give you satisfaction!

Cordially 4AB



B. Randall Dobbs President Crown Mats and Matting





Introducing Your Crown Support Team



Do you know the answers to these questions?

- What are the advantages of using a purchased entrance matting program?
- How to determine the proper mat to use?
- What is the best anti-fatigue mat for the application?
- At what period of the year should we be discussing entrance matting?
- How to optimize my mat orders to their maximum?
- Are there several qualities of mats on the market ?

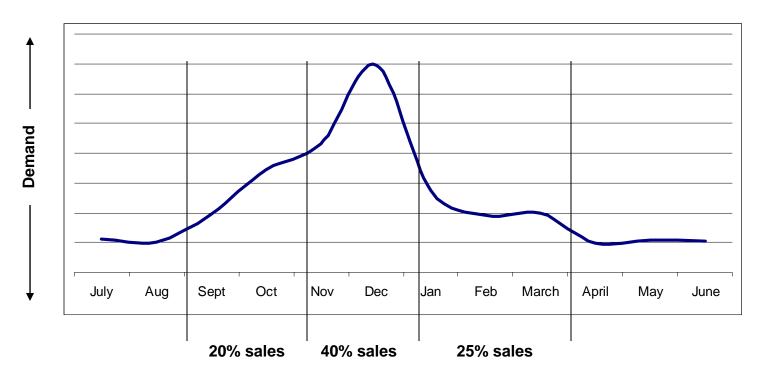
You will shortly know these answers...





It's Entrance Mat Season...

Here is a distributor's typical matting season







"Without entrance mats", what are you exposed to?

- Higher risk for falls and injuries
- Premature deterioration of your floors
- Higher maintenance costs
- Untidy locations leaving bad impressions
- Questionable air quality suspended particles

It's a fact: 15 lin. ft. of carpet will retain up to 85% of dirt ...year round!





How Matting Helps

- Up to 80% of the soil is tracked in on the feet of people entering the building
- Up to 24 pounds of dirt can be tracked in by just 1,000 people coming through an entrance over a 20-day work period
- As much as 42% of the floor finish can be damaged or removed after 1,500 people have walked within the first six feet of an entrance without a matting system
- It can cost, at least, \$750 to remove one pound of dirt from a facility
- Dirty, wet, and slippery floors:
 - Are hazardous
 - Present a poor image for a building and its occupants
 - One square yard of carpeting can accumulate one pound of dirt in one week and up to two pounds in bad weather





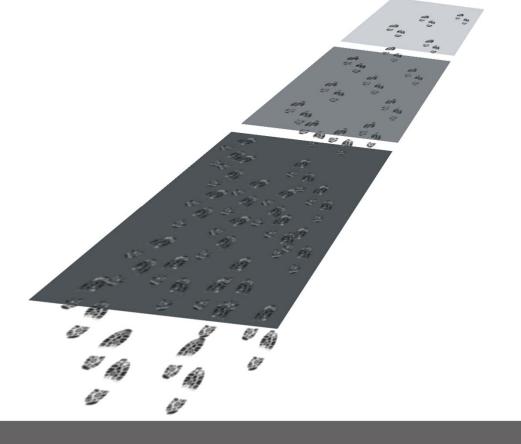
Basic Mat Types

- <u>Scraper</u> Used outdoors, scraper mats cover the first 5 feet, removing dirt, debris and moisture. These tough, abrasive scraping mats are the "first line" of defense.
- <u>Wiper/Scraper</u> Used between the doors, these mats provide an additional 5 feet of wiping and scraping action designed to moderately dry & wipe the shoe and scrape away remaining debris. This 10-foot combination serves as the "second line" of defense.
- Wiper Used indoor only, wiper mats make contact with the shoes to thoroughly dust and dry the shoe - the "FINAL LINE" of defense removing dirt and moisture.





Entrance Matting 101



Scraper

First line of defense Scrapes dirt– Ideal for the exterior Performs 40% of the work





Scraper Mats (Outdoor)

- Remove debris/grit from shoes
 - Scrapes off grit, ice melt, snow, sand, and mud before it gets inside
 - Removes heavy soil
- Variety of fibers and materials
 - Rubber Polypropylene Vinyl Recycled Content Steel Polyethylene
- Easy to clean





Speaking of Scrapers...



First line of defence Scrapes dirt– Ideal for the exterior Performs 40% of the work



step to performance-driven solutions!

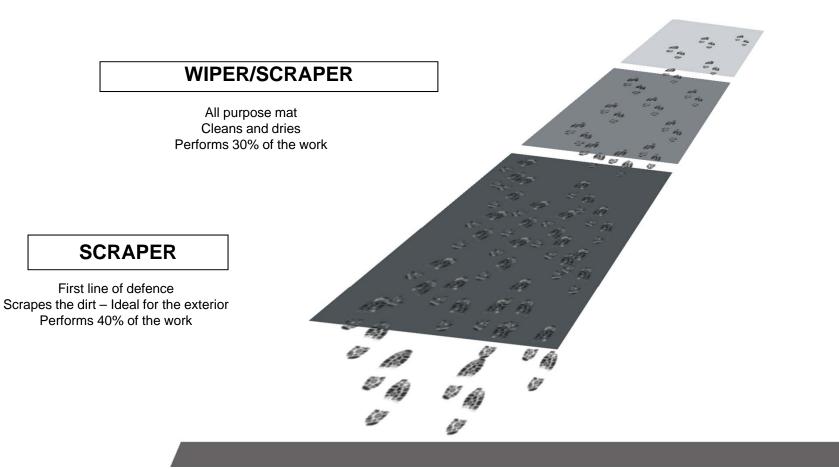
CROWN Scraper Mats

- Vynagrip[™] Performance Collection
- Commercial Clean Machine® Performance Collection
- Crown-TredTM Classic Collection
- Diamond-Deluxe[™] Duet Prestige Collection
- Fore-Runner[™]- Prestige Collection
- Finger-Tip[®] Value Collection
- Mat-A-Dor[™] Performance Collection
- Spaghetti Mat[™] Classic Collection
- Tire-Link[™] Specialty Collection





Entrance Matting 101







Wiper/Scraper Combination Mats

- Usually made of heavy-duty nylon, polypropylene, recycled content, or olefin
- Dust and moisture control with grit removal
- Abrasive surface
- Remove medium degrees of dirt and moisture
- Used indoors



Speaking of Wiper/Scrapers...



All purpose mat Cleans and dries Performs 30% of the work



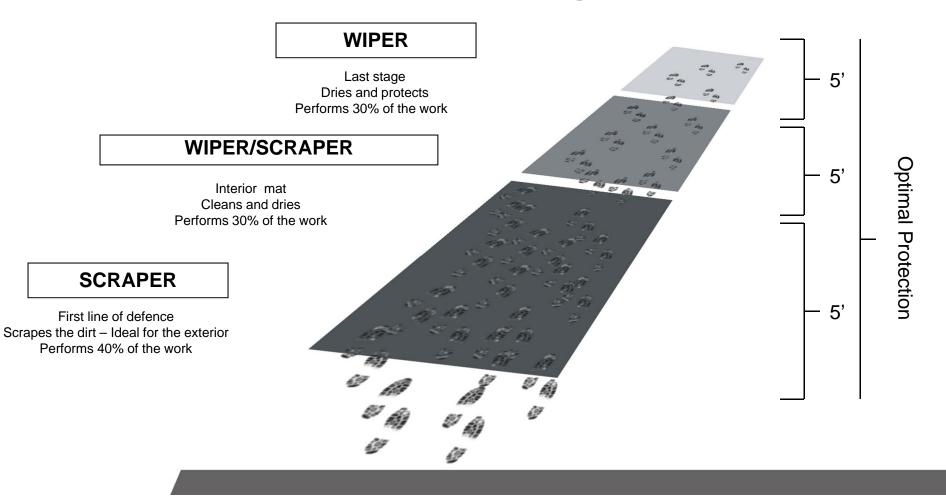
CROWN Wiper/Scraper Combination Mats

- Chevron[™] Classic
- Cross-Over[™] Prestige
- EcoPlus+[™] Performance
- HDNP Family Performance
- Needle-Pin[™] Classic
- Needle-Rib[™] Value

- Olympiad-Plush[™] Performance
- Super-Soaker[™] Family Prestige
- Tire-Track[™] Performance
- Ultra-Step[™] Prestige
- Windsor[™] Prestige



Entrance Matting 101







Wiper Mats

- Designed to thoroughly dust and dry the shoe.
- Does not remove heavy dirt or debris. When used alone, dirt and debris will collect on top of the mat and get tracked in. Wiper mats should be used in combination with a wiper/scraper and scraper mat to be effective.

Not for high-moisture areas





Speaking of Wipers...



Interior mat Cleans and dries Performs 30% of the work





CROWN Wiper Mats

- Dust-Star[™] Performance
- Eco-Step[™]- Classic
- Grounds-Keeper[™] Performance
- Rely-On[™] Olefin Value
- Rug-Hugger[™] II Performance
- Walk-A-Way[™] Prestige
- Wonder-Pro[™] Classic





Product Selection Factors

- Traffic
- Climate
- Season
- Environment
- Customer resources budget
- Customer needs
- Available space for matting
- Decor



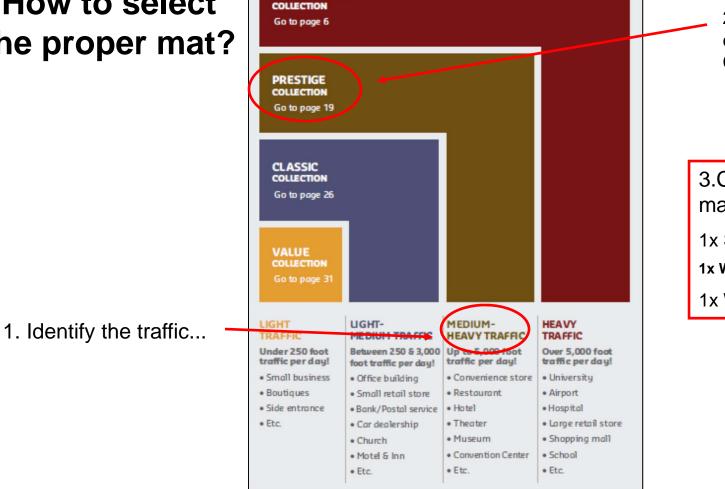


How to select the proper mat?

By using page 3 of our catalog!!!



How to select the proper mat?



PERFORMANCE

2. Go to the corresponding Collection...

3.Combine the three mats of your choice:

1x Scraper

1x Wiper/Scraper

1x Wiper





Application Notes

- Size/Coverage Bigger is Better
- Wiper mats can't "do it alone" and can get overwhelmed with dirt and grit
 - Scraper mats must be used to remove grit and allow the wiper mat to function properly
- Salt, oil, grease, and heavy dirt can be cleaned from mats using commercial rug cleaners and spotting systems
- It's best to buy extra mats
 Buy a pair and have a spare
- Sell mats for ALL building entrances
- An effective mat system should include, at least, 15 feet of matting
- Each foot should be wiped on the mat three times





So ... Why Crown ?

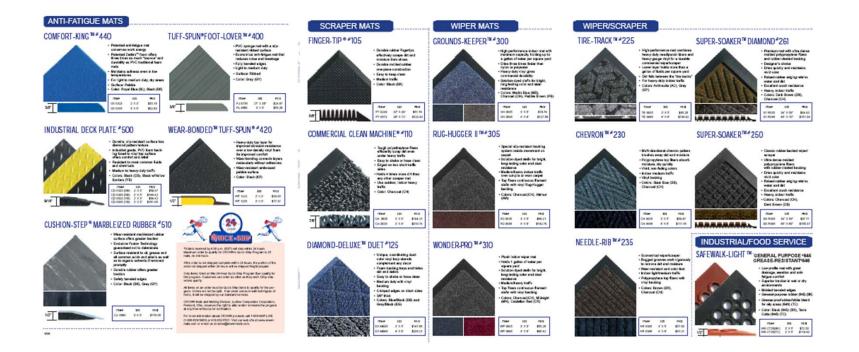


Quick Ship Program





Quick Ship Program



Up to 60 SKU's available





Opt for quality!

Look for these symbols :



This special formula is the result of more than 20 years of expertise in the field of carpets and entrance matting!

Performance, Prestige and Ergonomic Collections



Our Warranty says it all. If you are not completely satisfied with our products we will do all in our power to give you satisfaction.





Keep it Green !

KEEP IT

Disposal Concerns

One of the most important parts of the Green Building Program is concern for the environment, including the use of products that can help reduce the need for landfills. There are two key issues with mats:

1. The composition of the mat 2. The performance life of the mat





Many of our products have recycled content that prevents post-consumer or post-industrial products from entering landfills, thus preserving our natural resources.

Products

Mat-A-Dor™ Super-Soaker™ family EcoPlus™ Ultra-Step™ Crown-Tred™ Eco-Step™ Finger-Tip® Tire-Link™ And more ...

Recycled content

37% 15% backing 100% surface, 15% backing 30% 15% 100% surface 37% 100%

High-performance mats can have a performance life of many years. Our Performance and Prestige Collections (p.6 and p.19) have an extended Total Confidence Warranty that ensures a productive and effective life. To perform efficiently in a green building, sustainability is key. Inexpensive, low-performance mats will need to be replaced more frequently causing a disposal issue







Broad Line

- Crown
- Industrial
- Image
- Specialty





Service

- 24-Hour Quick Ship
- Cuts in 5 to 7 days
- Experience (67 years)
- Brand Image





Sales Tools

- Custom Brochures
- Website Sales Tools
- Sample Sets / Bags
- Recycled Products
- Green Initiative





Commercial/ Industrial Display Racks







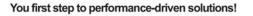


Crown's Website!

http://www.crown-mats.com/









Website Features

- Mat Finder (3–ways)
- Sales sheets on all products
- Market Placement Guides
- Sales Tools
- Image Library
- Online viewing and approval of artwork





How to maximize your sales...

... of entrance matting?

- Other than the main entrance, consider the secondary entrances
- Opt for value added products
- Add your customer's logo (Image Mat Program)
- Offer the custom cuts, borders and installation services
- Own vs. Rent

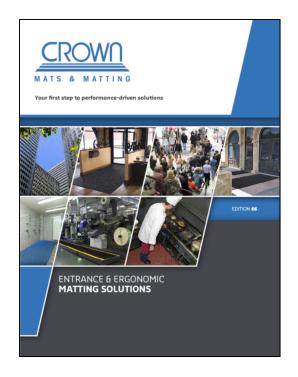




How to maximize your sales?

Let us help you!!!

- New catalog
- Corporate folder
- New price list with suggested retail price
- Quick Ship Program







In Conclusion...

Why should you recommend Crown Mats and Matting products?

- Crown Mats is a one stop shop matting manufacturer
- Crown Mats has a wider range of products
- Crown Mats has tailored solutions
- Crown Mat's quality and innovations

Crown Mats and Matting products...tailored to your specific needs!





Do you know the answers to these questions?

• What are the advantages in using anti-fatigue matting?

To improve efficiency, reduce labor costs, reduce slip/falls, Improve worker's comfort/ loss work days.

• How to determine the proper mat to use?

Primarily depends on the application. Use the grid on page 37.





Do you know the answers to these questions?

• During what time of the year should we discuss entrance matting?

All year! However the peak season begins in September and ends in January.

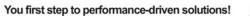
How to optimize my mat orders to their maximum?

Visit all the entrances/departments Select added value products Consider entrance matting/ displace rental companies Etc.

Is there a variance of mat quality on the market?

Absolutely! Think Crown Mats, Total Confidence Warranty







Thank you and we wish you great sales !!!